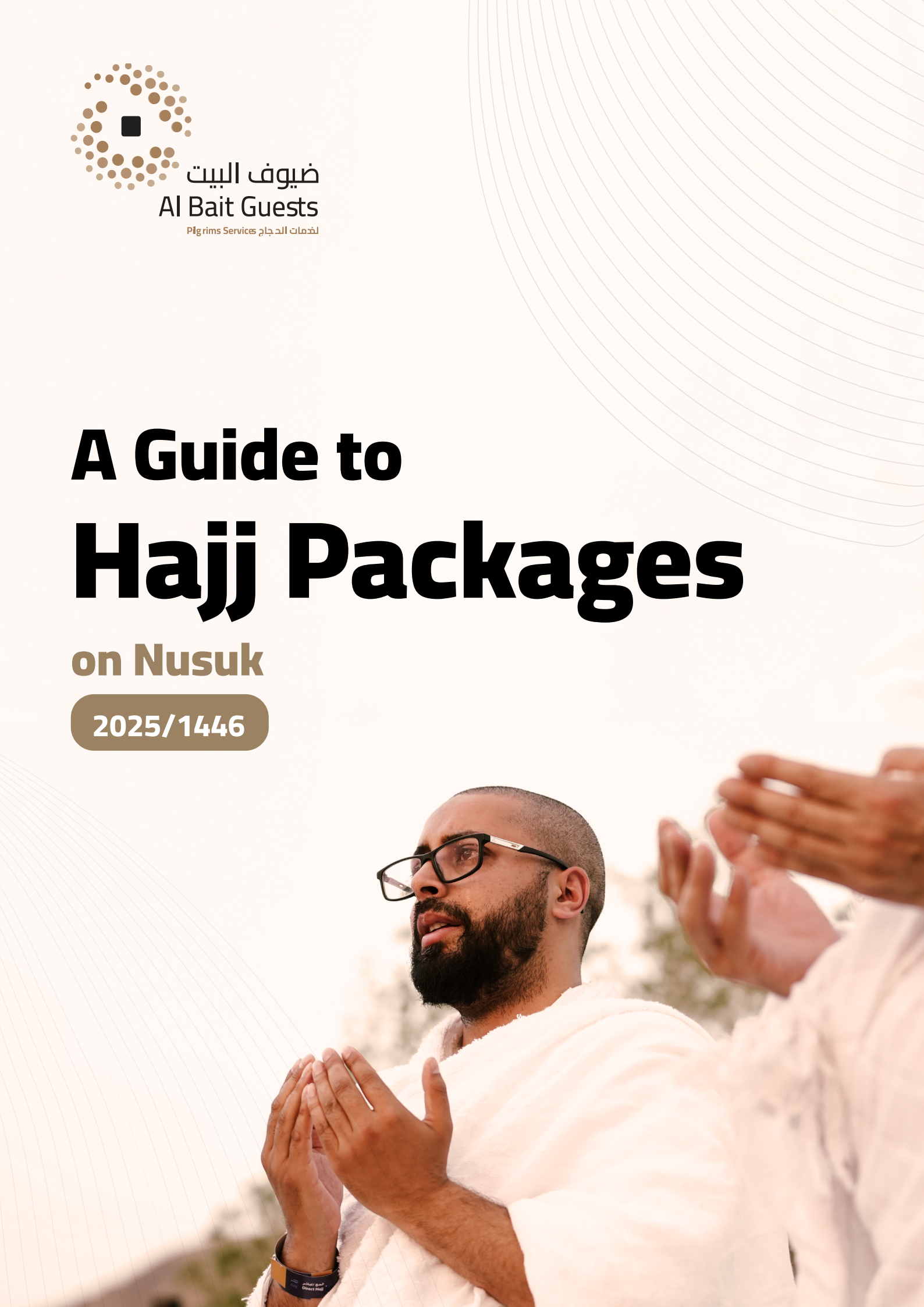


ضيوف البيت
Al Bait Guests
لخدمات الحجاج Pilgrims Services

A Guide to Hajj Packages

on Nusuk

2025/1446



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Introduction

WELCOME TO AL BAIT GUESTS HAJJ 2025 BROCHURE

We are thrilled to unveil our meticulously curated Hajj packages for the year 1446/2025. Building upon the resounding success of previous years, Al Bait Guests takes immense pride in presenting tailor-made Hajj journeys designed to cater to your individual needs offering unparalleled service and support every step of the way.

With over four decades of dedicated service to millions of pilgrims from South Asia, we bring forth a wealth of knowledge and experience. Understanding the significance of providing a seamless Hajj experience through the Nusuk platform, we have fostered strategic partnerships with leading companies worldwide. These alliances, built on decades of expertise in serving Hajj pilgrims, are integral to our commitment to excellence and pilgrim centric mindset.

Our network of partners enables us to deliver unparalleled service and support, catering to the diverse needs of pilgrims from across the globe. Through close collaboration and consultation with our international partners, we have created a comprehensive selection of packages to ensure a rewarding and fulfilling Hajj experience for every pilgrim.

We eagerly anticipate the opportunity to welcome you to the sacred cities of Makkah and Madinah!

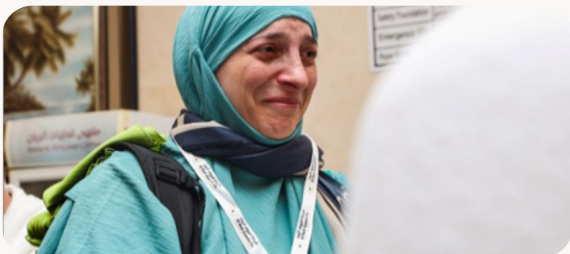




Why Al Bait Guests?

DISCOVER WHY AL BAIT GUESTS IS YOUR IDEAL HAJJ COMPANION

At Al Bait Guests, we pride ourselves on being more than just a Hajj Services Company, we are your partners in pilgrimage. With years of experience and a dedicated team of experts, we offer unparalleled service and support to ensure your Hajj experience is seamless and spiritually enriching. From luxurious accommodations to personalised guidance, discover why Al Bait Guests is the preferred choice for discerning pilgrims.



CLICK HERE TO HEAR FROM SATISFIED PILGRIMS



CLICK HERE TO HEAR THE MINISTRY OF HAJJ ABOUT AL BAIT GUESTS



Al Bait Guests have over 40 years of experience in serving Hajj pilgrims from across the world



The Ministry of Hajj and Umrah awarded Al Bait Guests for its services to Hajj pilgrims via the Nusuk initiative in 2023 and labelled it as the "Gold Standard" for all other organisations to follow



Pilgrim-centric mindset, your comfort and needs are at the heart of everything we do.



Trusted globally – catering for the largest market share of pilgrims via the Hajj Nusuk Initiative for the last 2 years



Partner with trusted organisations and Imams to ensure you are supported and taken care of every step of the way

Meet Your Team

Behind every successful pilgrimage is a team of dedicated professionals committed to ensuring your journey is seamless and spiritually enriching. Meet our experienced Hajj experts and dedicated support staff who will be with you every step of the way, offering personalized guidance and assistance to make your Hajj experience truly unforgettable.

The Senior Leadership Team



OSAMA A. ABULOLA

Osama A. Abulola is a visionary leader with a passion for excellence and a commitment to serving the pilgrims' community. With a wealth of experience in serving pilgrims, Osama brings a unique blend of expertise and innovation to his role as CEO of Al Bait Guests. Driven by a deep sense of responsibility and a desire to enhance the Hajj experience for every pilgrim, Osama leads with integrity, dedication, and a relentless pursuit of excellence.



OMAR AKBAR

Introducing Mr. Omar Akbar, Head of the Al Bait Guests Nusuk initiative, a veteran in the pilgrimage industry with his family having served pilgrims for over 50 years. With a family tradition of providing exceptional support to pilgrims, Omar's leadership has shaped the landscape of Hajj and Umrah travel. His unwavering commitment to excellence ensures that the Al Bait Guests Nusuk initiative continues to redefine industry standards, offering pilgrims an unparalleled journey of spiritual fulfillment.



DR MUHAMMAD ABED

Introducing Dr. Muhammad Abed, Head of Operations, is the logistical maestro behind the seamless operations of the Al Bait Guests Nusuk initiative. With a distinguished background in logistics and operations management, Dr. Abed brings a wealth of expertise to his role. His meticulous attention to detail and strategic approach have been instrumental in ensuring the smooth execution of Hajj and Umrah arrangements for pilgrims. Dr. Abed's commitment to excellence and dedication to providing unparalleled service make him an invaluable asset to the Al Bait Guests team.



ABDEL RAHMAN HELBAWI

Abdel Rahman Helbawi, Head of Pilgrim Experience at Al Bait Guests, brings extensive expertise in hospitality and tourism management to his role. With a career dedicated to facilitating pilgrimages, he ensures pilgrims' journeys are not only smooth but also spiritually fulfilling. Abdel Rahman's diverse experience includes managing logistics, overseeing customer service, and collaborating with partner organizations. His commitment to excellence and strategic vision make him a trusted leader in the Hajj and Umrah sector, ensuring pilgrims receive exceptional support throughout their sacred journey.



MOHAMMED NAEEM

Mohammed Naeem, Head of Partnerships at Al Bait Guests, is a seasoned leader in the Hajj and Umrah industry spanning over 2 decades, renowned for his dedication to exceptional service and spiritual fulfillment. With a wealth of experience, he ensures seamless journeys for pilgrims, combining extensive logistical knowledge with a strong commitment to customer satisfaction.

Meet Your Team

Regional Coordinators



TAHIR KOKSOY 

Tahir Koksoy is a dedicated leader in the Hajj and Umrah industry, specializing in serving the Turkish community across Europe through his role with Al Bait Guests as the Head of Turkish Community across Europe. With a deep understanding of the spiritual significance of Hajj, Tahir has committed himself to ensuring that pilgrims from the Turkish community have a seamless and enriching experience throughout their sacred journey.



SHAN RANA 

Regional Coordinator Al Bait Guests Oceania & Asia

Shan has a passion for transformative experiences. He has dedicated over a decade to enhancing the Hajj and Umrah journey for Muslims in Oceania and Asia. His commitment to fostering spiritual growth and fostering a sense of community among pilgrims has earned him widespread respect. As a thought leader and writer, Shan shares his insights on Hajj and Umrah through platforms like Muslim Matters, contributing to the enrichment of pilgrims' experiences worldwide and also developing smartphone apps to improve the overall pilgrim experience. Through his leadership and dedication, Shan continues to inspire and uplift pilgrims on their sacred journey.



JAFFER MUKIIBI 

Regional Coordinator Al Bait Guests USA & Canada

With a deep-rooted passion for facilitating spiritual journeys, Jaffer has dedicated his career to ensuring pilgrims have unparalleled experiences during their Hajj pilgrimage. His extensive knowledge of Hajj logistics, combined with his commitment to excellence, has earned him recognition as a trusted leader in the industry. Jaffer's hands-on approach and unwavering dedication to pilgrim satisfaction ensure that pilgrims receive the support and guidance they need at every step of their sacred journey.



NUSAIBAH HIYAT 

Regional Coordinator Al Bait Guests UK

Nusaibah is deeply passionate about assisting pilgrims and ensuring their Hajj journey is a truly memorable and spiritually enriching experience. With extensive expertise in supporting pilgrims and collaborating with Al Bait Guests' global partners, she excels in navigating a wide array of situations with grace and professionalism. Her boundless enthusiasm and unwavering dedication serve as an inspiration to both her colleagues and the pilgrims she supports.



ADIL AHARCHI 

Regional Coordinator Al Bait Guests Europe

Adil has devoted great deal of time to supporting European pilgrims on their Hajj and Umrah journeys, amassing a wealth of experience in the process. Having lived in Makkah for many years, he possesses an in-depth understanding of the operational requirements for a successful and seamless Hajj. His dedication goes beyond logistics, as he strives to ensure that each pilgrimage is also a profoundly spiritual and uplifting experience. Adil's deep knowledge of the religious sciences is an invaluable asset, offering significant guidance and benefit to the pilgrims he serves.

Packages & Our Airline Partners

DEDICATED GROUP FLIGHTS FOR CONVENIENCE

The majority of the packages on offer this year will come with pre-booked group flights. This ensures a seamless journey, accompanied by our experienced local guides who provide dedicated support throughout your pilgrimage. These flights are specially tailored for each package, fostering a sense of camaraderie among pilgrims from your country.



GLOBAL PACKAGES

There will be a limited number of packages where you will be able to book your own custom flights. These flights will have to be booked through the Nusuk platform. Our team remains committed to assisting you upon arrival at the airport. However, please note that traveling independently may result in joining a group of pilgrims from a different country, potentially posing language barriers.



OUR AIRLINE PARTNERS



SEAMLESS TRAVEL EXPERIENCE WITH SAUDIA, TURKISH, FLYNAS, EMIRATES AND QATAR AIRWAYS

Experience the convenience and comfort of traveling with our esteemed airline partners. From the moment you step on board, you'll enjoy world class service and amenities designed to make your journey as smooth and enjoyable as possible. With dedicated group flights and convenient flight options, trust in our airline partners to get you to your destination safely and comfortably.

Transportation Options

EXPERIENCE THE EASE OF HARAMAIN RAIL TRAVEL BETWEEN MAKKAH AND MADINAH



Embark on your Hajj pilgrimage with confidence, knowing that Al Bait Guests is dedicated to providing you with the utmost convenience and comfort at every step of your journey. As part of our commitment to excellence, we are pleased to offer the Haramain High-Speed Railway as a standard inclusion on all of our packages. Glide seamlessly between the holy cities of Madinah and Makkah (one way) in a fraction of the time (2.5 hours), allowing you to maximize your precious moments of devotion.

With state-of-the-art facilities and unparalleled efficiency, this modern marvel of transportation ensures that your pilgrimage is not just a spiritual endeavor but a journey of ease and tranquility.

With dedicated separate luggage trucks taking your larger luggage ahead of you, you can travel light on the train and prepare yourself mentally and spiritually for the next blessed city that you are about to visit.

Say goodbye to the stresses of long travel times and embrace the serenity of arriving at your destination swiftly and effortlessly.

Trust in the Haramain High-Speed Railway to elevate your pilgrimage experience, allowing you to focus solely on the spiritual significance of your journey.



HASSLE-FREE GROUND TRANSPORTATION AND COMFORTABLE BUS SERVICES

GROUND TRANSPORTATION

Experience the epitome of comfort and convenience with Al Bait Guests' exclusive ground transportation options tailored to enhance your pilgrimage experience. Our private, air-conditioned luxury coaches ensure a seamless journey from the airport to your accommodations, providing a haven of relaxation after your travels. With dedicated separate luggage trucks accompanying our coaches, you can enjoy peace of mind knowing that your belongings are securely transported, allowing you to focus solely on your spiritual journey. Whether it's airport transfers or guided tours, our transportation services are designed to cater to your needs, ensuring a stress-free and memorable Hajj experience from beginning to end.

Navigate the holy cities with ease and convenience thanks to our transportation options. Whether you're traveling between Makkah and Madinah via the Haramain Rail or enjoying our hassle-free ground transportation and comfortable bus services, rest assured that your journey will be stress-free and comfortable.



Your Makkah Hotels Showcase

LUXURIOUS ACCOMMODATIONS WITH PROXIMITY TO THE HARAM

Indulge in luxury and convenience with our handpicked selection of Makkah hotels.

Located in the heart of Makkah, the Jabal Omar hotels stand as a beacon of convenience and accessibility for pilgrims embarking on the sacred journey of Hajj. Situated just steps away from the Grand Mosque, these hotels offer unparalleled proximity to the Kaaba, allowing pilgrims to perform their rituals with ease and tranquility.

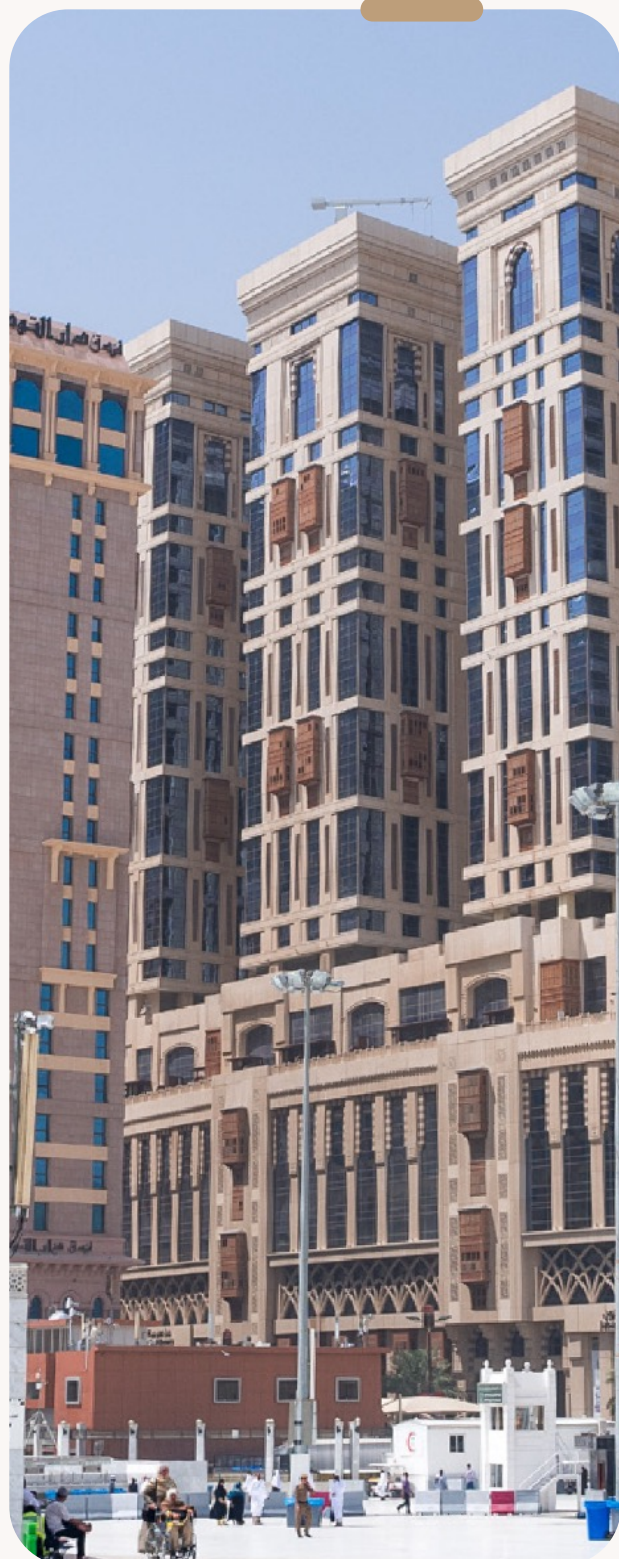
The strategic location of Jabal Omar provides pilgrims with the opportunity to immerse themselves fully in the spiritual atmosphere of Makkah, with easy access to the Haram and its sacred sites. Moreover, the surrounding area boasts a plethora of amenities and services, including shopping centers, restaurants, and transportation hubs, ensuring that pilgrims have everything they need within reach.

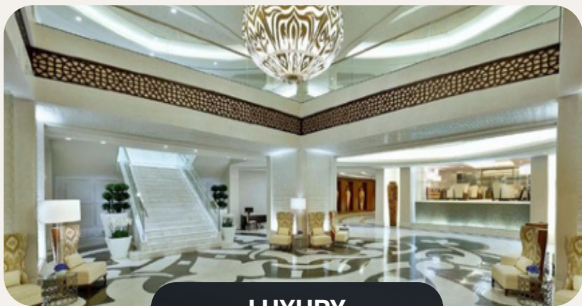
In addition to their unrivaled proximity to the Haram, the Jabal Omar hotels boast unparalleled access for buses and transfers, making them the prime choice for pilgrims during Hajj. Unlike other prominent areas around the Haram, Jabal Omar offers seamless transportation logistics, ensuring pilgrims can navigate the bustling streets with ease and efficiency. Furthermore, the hotels in this area are renowned for their modern construction, providing pilgrims with a higher level of comfort and service. With state-of-the-art facilities and contemporary amenities, pilgrims can rest assured that their stay in Makkah will be characterized by luxury and convenience.

Whether it's the convenience of being moments away from the Haram or the vibrant energy of the surrounding area, Jabal Omar hotels offer pilgrims a superior choice for accommodation during Hajj, promising an unforgettable and spiritually enriching experience.

EXPLORE ON-SITE AMENITIES AND FACILITIES

All Hotels in Makkah will offer free wi-fi and half board of Breakfast and Dinner complimentary on a daily basis (please note that this will not be available during the days of Hajj if your stay in the relevant hotel covers this period).





LUXURY

CONRAD MAKKAH



<2 MIN
WALK*



BREAKFAST
& DINNER

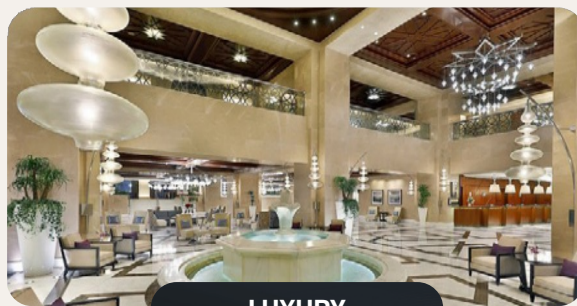


WI-FI



DIRECT ACCESS
TO HARAM

The Conrad Makkah is the Hilton group's exclusive luxury brand, and one of the leading hotels in Makkah. The hotel is located in the Jabal Omar Complex, facing the Haram, offering very luxurious accommodation literally steps away from the Haram. The hotel also has spacious on-site prayer room for both men and women, connected to the Haram audio broadcast. To enhance the already outstanding location, the hotel is conveniently situated next to a modern shopping centre which offers a diverse array of shopping outlets and numerous eateries. Its strategic location also makes it extremely easy for buses to enter and exit which is very important during the Hajj season.



LUXURY

HILTON SUITES MAKKAH



<2 MIN
WALK*



BREAKFAST & DINNER
KITCHEN AVAILABLE IN SOME ROOMS

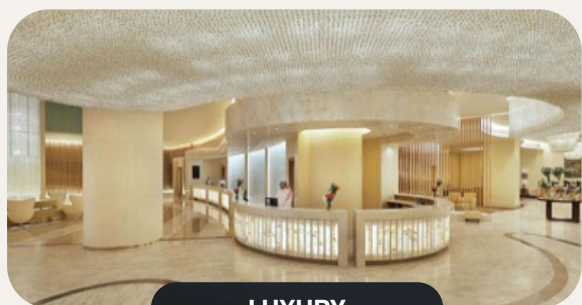


WI-FI



DIRECT ACCESS
TO HARAM

Nestled in the heart of the sacred city of Makkah, facing the Haram, Hilton Suites Makkah is one of Makkah's best hotels. The hotel is located in the Jabal Omar Complex, literally facing the Haram, offering luxurious accommodation steps away from the Haram. The hotel also has spacious on-site prayer room for both men and women, connected to the Haram audio broadcast. To enhance the already outstanding location, the hotel is conveniently situated next to a modern shopping centre which offers a diverse array of shopping outlets and numerous eateries. Its strategic location also makes it extremely easy for buses to enter and exit which is very important during the Hajj season.



LUXURY

HILTON MAKKAH CONVENTION HOTEL



5 MIN
WALK*



BREAKFAST
& DINNER



WI-FI



DIRECT ACCESS
TO HARAM

The Makkah Hilton Convention Hotel, a high quality establishment in the Jabal Omar Complex, is conveniently located just a short 600-meter walk to the Haram. The hotel boasts a spacious on-site prayer room for both men and women, connected to the Haram audio broadcast for added convenience. Its strategic location facilitates smooth entry and exit for buses, particularly crucial during the busy Hajj season.



PREMIUM

DOUBLETREE BY HILTON



7MIN
WALK*



BREAKFAST
& DINNER

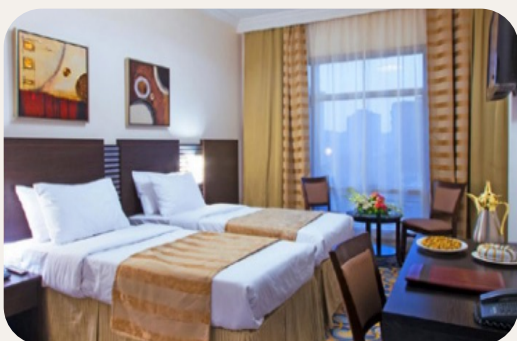


WI-FI



DIRECT ACCESS
TO HARAM

Introducing DoubleTree by Hilton Makkah Jabal Omar – your ideal sanctuary just a short walk from Masjid Al-Haram. The hotel is a good quality hotel located in the Jabal Omar Complex, situated just 700 meters from the Haram. Its strategic location also makes it extremely easy for buses to enter and exit which is very important during the Hajj season.



AL-KISWAH TOWERS HOTEL, MAKKAH

STANDARD



15-20MIN
WALK*



BREAKFAST
& DINNER



WI-FI



DIRECT ACCESS
TO HARAM

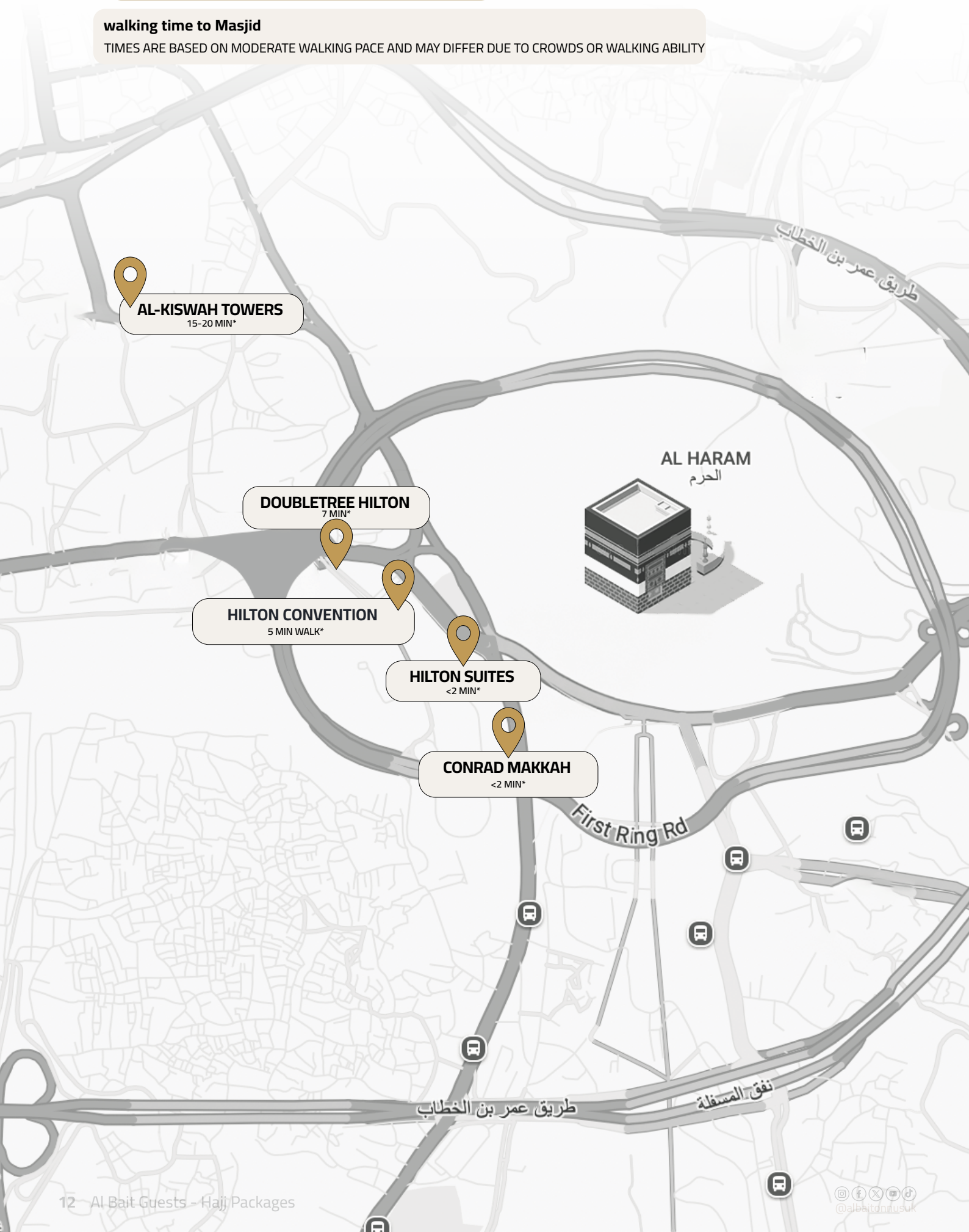
Kiswah Towers Hotel is located in the Tayseer district of Makkah, approximately 20 minutes walk from the Haram. This is a large hotel complex which has recently undergone refurbishment, offering a good standard of accommodation. All rooms are ensuite and offer all the necessary amenities.

*TIMES ARE BASED ON MODERATE WALKING PACE AND MAY DIFFER DUE TO CROWDS OR WALKING ABILITY

MAP OF MAKKAH HOTELS

walking time to Masjid

TIMES ARE BASED ON MODERATE WALKING PACE AND MAY DIFFER DUE TO CROWDS OR WALKING ABILITY



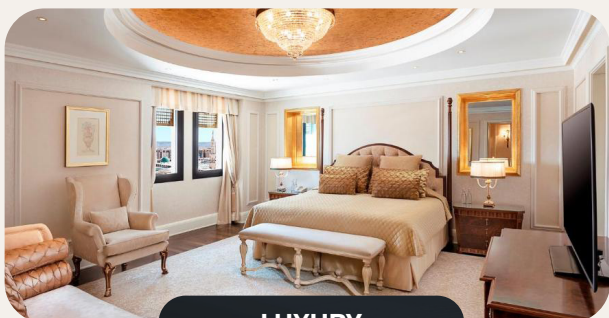
Your Madinah Hotels

SUPERIOR ACCOMMODATION CHOICES NEAR THE PROPHET'S MOSQUE

Experience the tranquility and serenity of Madinah with our superior accommodation choices. Situated near the Prophet's Mosque, our hotels offer the perfect blend of comfort and convenience, allowing you to immerse yourself in the spiritual atmosphere of the holy city. With exceptional services and facilities, your stay in Madinah will be nothing short of extraordinary.

EXPLORE ON-SITE AMENITIES AND FACILITIES

All Hotels in Madinah will offer free wi-fi and half-board of Breakfast and Dinner complimentary on a daily basis



LUXURY

THE OBEROI



<2 MIN
WALK*



BREAKFAST
& DINNER

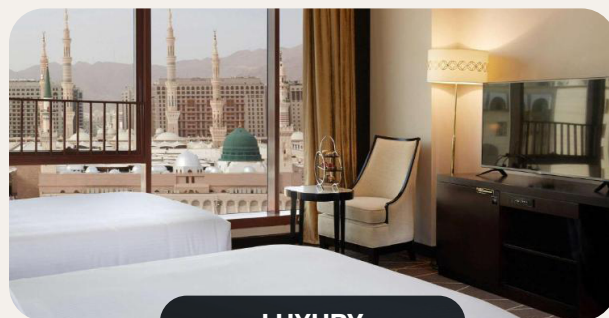


WI-FI



DIRECT ACCESS
TO HARAM

The Oberoi in Madinah, is possibly the best hotel in Madinah. situated near the Prophet's Masjid, it epitomises luxury and sophistication. With a commitment to exceptional service, meticulously designed rooms, and attentive staff, the hotel ensures a memorable and indulgent stay. The diverse selection of restaurants caters to discerning guests, offering a gastronomic journey of exquisite local and international cuisine. The Oberoi Madinah promises a unique blend of luxury and spirituality, creating an unforgettable experience.



LUXURY

PULLMAN ZAMZAM



5 MIN
WALK*

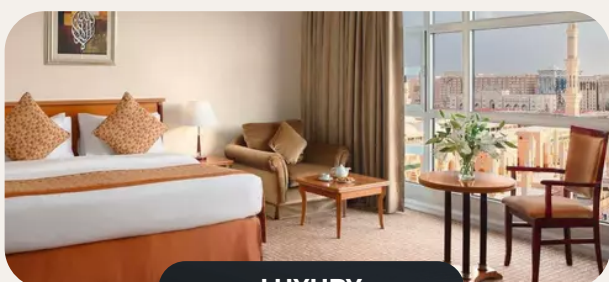


BREAKFAST
& DINNER



DIRECT ACCESS
TO HARAM

Conveniently situated on the southern side of the Haram, a brief stroll from the Prophet's Masjid, the Pullman Zamzam provides a comfortable stay with all the amenities expected from a high-quality hotel. The attentive staff and excellent restaurants further enhance the enjoyment of your stay.



LUXURY

ANWAR AL-MADINAH MOVENPICK



<2 MIN
WALK*



BREAKFAST
& DINNER

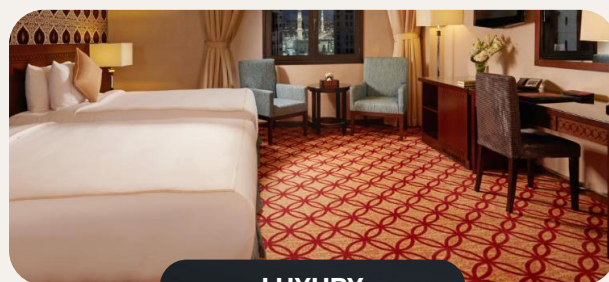


WI-FI



DIRECT ACCESS
TO HARAM

As one of the largest quality hotels in Madinah, the Anwar Al-Madinah Movenpick enjoys an ideal location directly facing the Prophet's Mosque, with proximity to the ladies' entrance. The hotel offers spacious and modern air-conditioned rooms, thoughtfully appointed with amenities like a refrigerator, work desk, satellite TV, and an ensuite bathroom. Located in the central area, the hotel is connected to a shopping mall, providing easy access to essential shops, along with a variety of restaurants and fast-food outlets.



LUXURY

DALLAH TAIBAH



4 MIN
WALK*

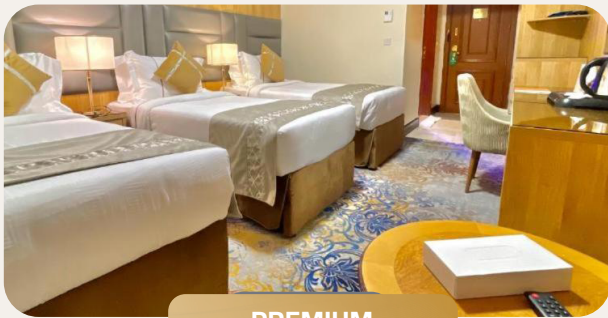


BREAKFAST
& DINNER



WI-FI

The Dallah Taibah Hotel, nestled in the heart of Madinah, offers pilgrims a sanctuary of comfort and tranquility during their sacred journey. Boasting an ideal location just steps away from the Prophet's Mosque, this esteemed hotel provides pilgrims with unparalleled access to the revered site, allowing for effortless visits to offer prayers and seek blessings. With its elegant accommodations, attentive service, and modern amenities, including spacious rooms and delectable dining options, the Dallah Taibah Hotel ensures a restful and spiritually fulfilling experience for pilgrims seeking solace in the city of the Prophet.



PREMIUM

Taiba Madinah Hotel



5 MIN
WALK*



BREAKFAST
& DINNER

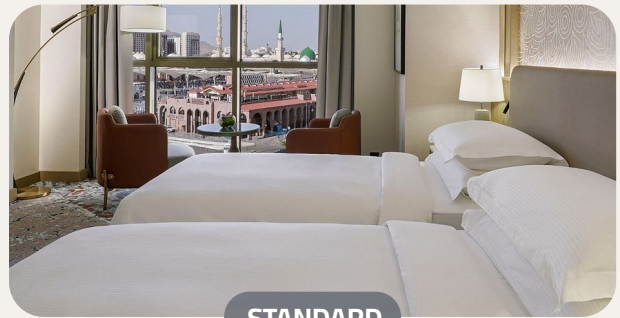


WI-FI



Direct Access, just a short distance
from (Al-Masjid an-Nabawi)

This elegant hotel provides an ideal base for pilgrims to focus on their spiritual journey. Guests are welcomed into tastefully designed rooms that offer a serene retreat after a day of worship and exploration. The hotel features a variety of dining options, serving a selection of international and local cuisines to suit every palate. Known for its warm hospitality and exceptional service, the dedicated staff ensures that every need is met with care and professionalism. Modern amenities, including complimentary Wi-Fi and tailored services for pilgrims, enhance the comfort and convenience of your stay.



STANDARD

Al-Manakha Rotana Madinah



7 MIN
WALK*



BREAKFAST
& DINNER

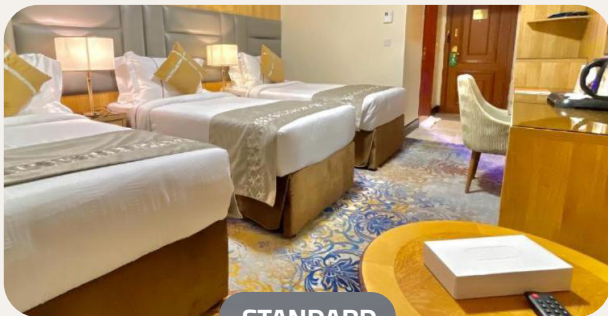


WI-FI



DIRECT ACCESS
TO HARAM

Located on the south side of Madinah, this newly built hotel offers modern, beautifully decorated rooms designed for comfort and style. Just a 5-minute walk from the Prophet's Masjid, it provides convenient access while being situated in a quieter area, perfect for relaxation. Guests will also enjoy proximity to a variety of eateries, making it an ideal choice for those seeking both tranquillity and convenience during their stay in this spiritual city.



STANDARD

Zowar International Hotel



5 MIN
WALK*



BREAKFAST
& DINNER



WI-FI



Direct Access
Situated in the heart of Madinah

This hotel offers unparalleled convenience with key amenities just steps away. Located just a short stroll from the Prophet's Mosque, it provides an ideal setting for pilgrims seeking both proximity and comfort. Guests can enjoy spacious, air-conditioned rooms equipped with modern amenities, ensuring a restful and serene stay. Whether for spiritual reflection or convenience, this hotel serves as an exceptional base for your stay in Madinah.



STANDARD

WAQF OTHMAN HOTEL, MADINAH



7 MIN
WALK*



BREAKFAST
& DINNER



WI-FI



DIRECT ACCESS
TO HARAM

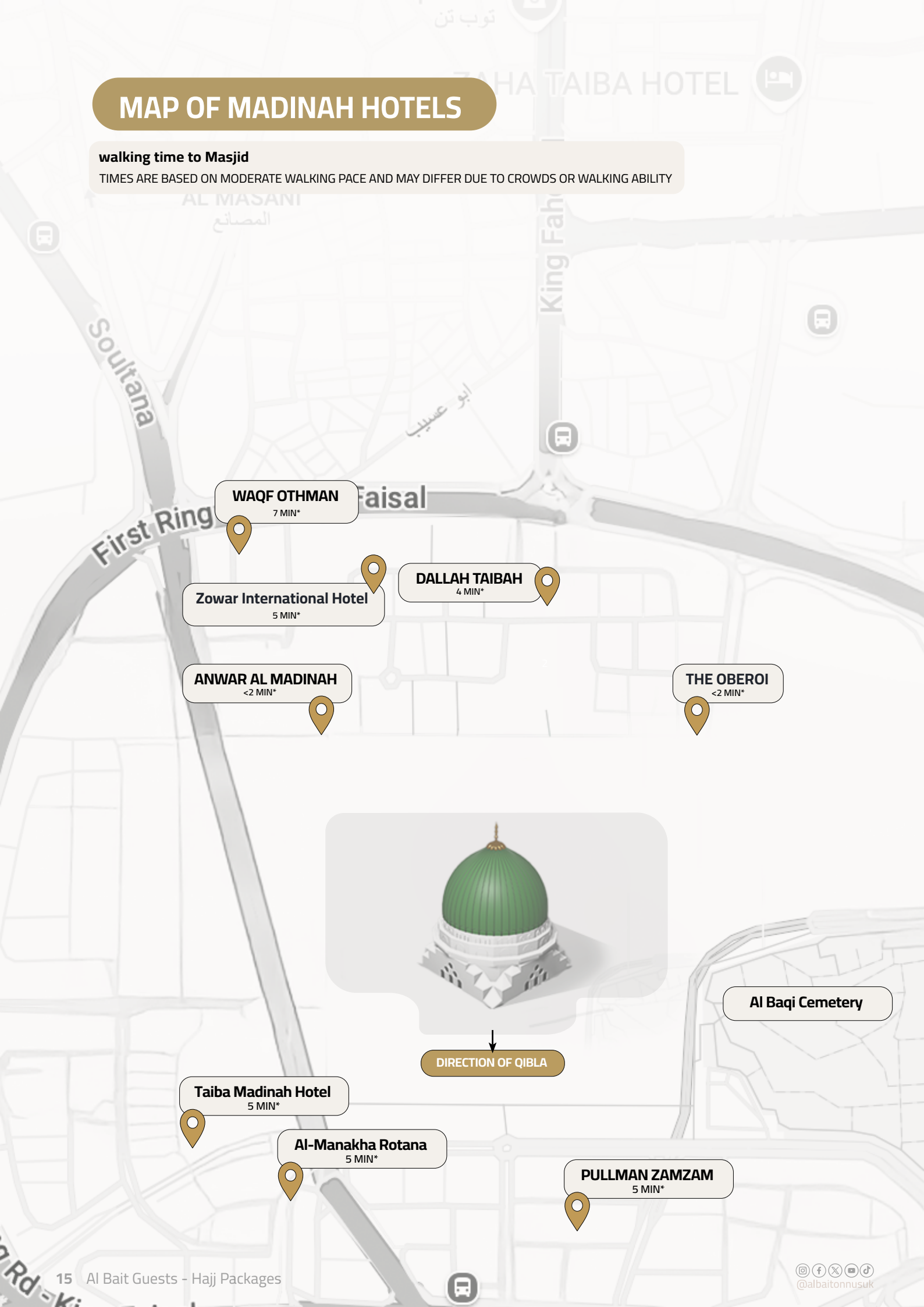
Situated in the heart of Al-Madinah, this hotel is conveniently positioned near shopping districts and restaurants. Its central location places it just an 8-minute walk from the Prophet's Masjid. Offering practical accommodation, the hotel features ensuite rooms.

*TIMES ARE BASED ON MODERATE WALKING PACE AND MAY DIFFER DUE TO CROWDS OR WALKING ABILITY

MAP OF MADINAH HOTELS

walking time to Masjid

TIMES ARE BASED ON MODERATE WALKING PACE AND MAY DIFFER DUE TO CROWDS OR WALKING ABILITY



Al Baqi Cemetery

DIRECTION OF QIBLA

Taiba Madinah Hotel
5 MIN*

Al-Manakha Rotana
5 MIN*

PULLMAN ZAMZAM
5 MIN*

DALLAH TAIBAH
4 MIN*

Zowar International Hotel
5 MIN*

ANWAR AL MADINAH
<2 MIN*

WAQF OTHMAN
7 MIN*

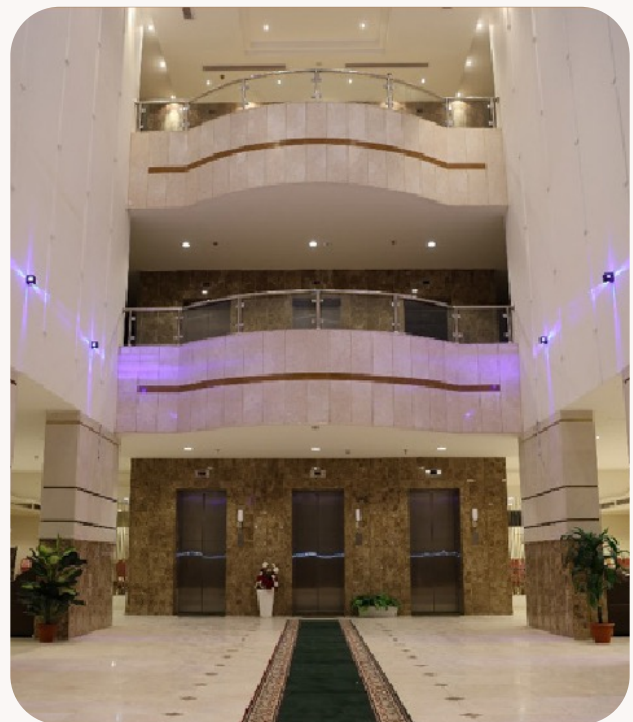
THE OBEROI
<2 MIN*

Your Aziziyyah Apartments

AL BAIT GUESTS METICULOUSLY SELECTS AZIZIYAH ACCOMMODATIONS THAT OFFER COMFORT, CONVENIENCE, AND TRANQUILITY.

Our Shifting Packages (see choosing your Hajj Package for further information) provide pilgrims with a second type of accommodation in Makkah in their Hajj package. The accommodation is located in Aziziyyah, strategically located closer to the Hajj rites allowing for easy access to the holy sites during the days of Hajj. These accommodations are carefully chosen to ensure pilgrims can rest and rejuvenate between the rites of Hajj, providing a peaceful haven amidst the spiritual fervor of the pilgrimage.

Please note the accommodation in Aziziyyah consists largely of apartment blocks as opposed to hotels. The buildings you will stay in will unlikely be well known to taxi drivers, so ask the reception staff for a card of the building or to write down instructions on how to get to the accommodation when you go out, with an address. Regardless of your chosen room category of accommodation in Makkah and Madinah, whether that be twin, triple or quad, the rooming arrangements in Aziziyyah in the majority of circumstances will be quad rooms.



MAP OF AZIZIYYAH HOTELS

Mahd Al-Risala

Jalal Al-Mutamaiz

Al-Wataniyah

Ares Al-Shisha

Abdul Hafez Al-Humaidan

JAMARAH AL-AQABA

MINA TRAIN
STATION

SMALL JAMARAH

Fatima Al-Amoudi

Leemah Silver

Park Plaza

MINA
منى

Mina S
محطة منى 2

King Ab
ah Rd

Hajj Services Mina, Arafat & Muzdalifah

COMFORTABLE FACILITIES WITH SAFETY AND SECURITY MEASURES



Experience the true essence of Hajj with our comfortable Hajj Services camps. Designed to provide pilgrims with a safe and secure environment, our camps offer all the necessary facilities and amenities to ensure a comfortable stay during your time in Mina. From spacious tents to dedicated security personnel, rest assured that your needs will be taken care of as you focus on your spiritual journey.

Mina Camps Majar Al-Kabash and Al Muaisim – two exceptional accommodations designed to enhance your Hajj experience.

MAJAR AL-KABASH

Situated in a prime location near the Jamarat, Majar Al-Kabash provides pilgrims with unparalleled access to the symbolic ritual of stoning the pillars. Our camp offers spacious tents and comprehensive facilities to ensure your comfort and convenience throughout your stay in Mina. Experience tranquility and ease amidst the Hajj activities, making Majar Al-Kabash your preferred accommodation choice.

HIGHLIGHTS:

- 5-10 minute walk to Jamarat
- Air-conditioned tents where each pilgrim will be provided with an individual sofa bed, sheets, blanket and pillow.
- Transfers from Makkah to Mina by private air-conditioned coaches
- Mono-rail service between Mina Arafat Muzdalifah
- During days of Hajj, complimentary breakfast, lunch and dinner provided daily
- Tea, coffee, cold drinks, fruit, ice cream available at all times.
- Camps are less crowded

AL MUAISIM

Nestled in the heart of Mina, Al Muaisim offers a serene retreat amidst the bustling activities of Hajj. With comfortable tents equipped with modern amenities, you'll find solace and convenience as you embark on your spiritual journey. Enjoy the camaraderie of fellow pilgrims and the close proximity to essential services, making Al Muaisim the ideal choice for your Mina stay.

HIGHLIGHTS:

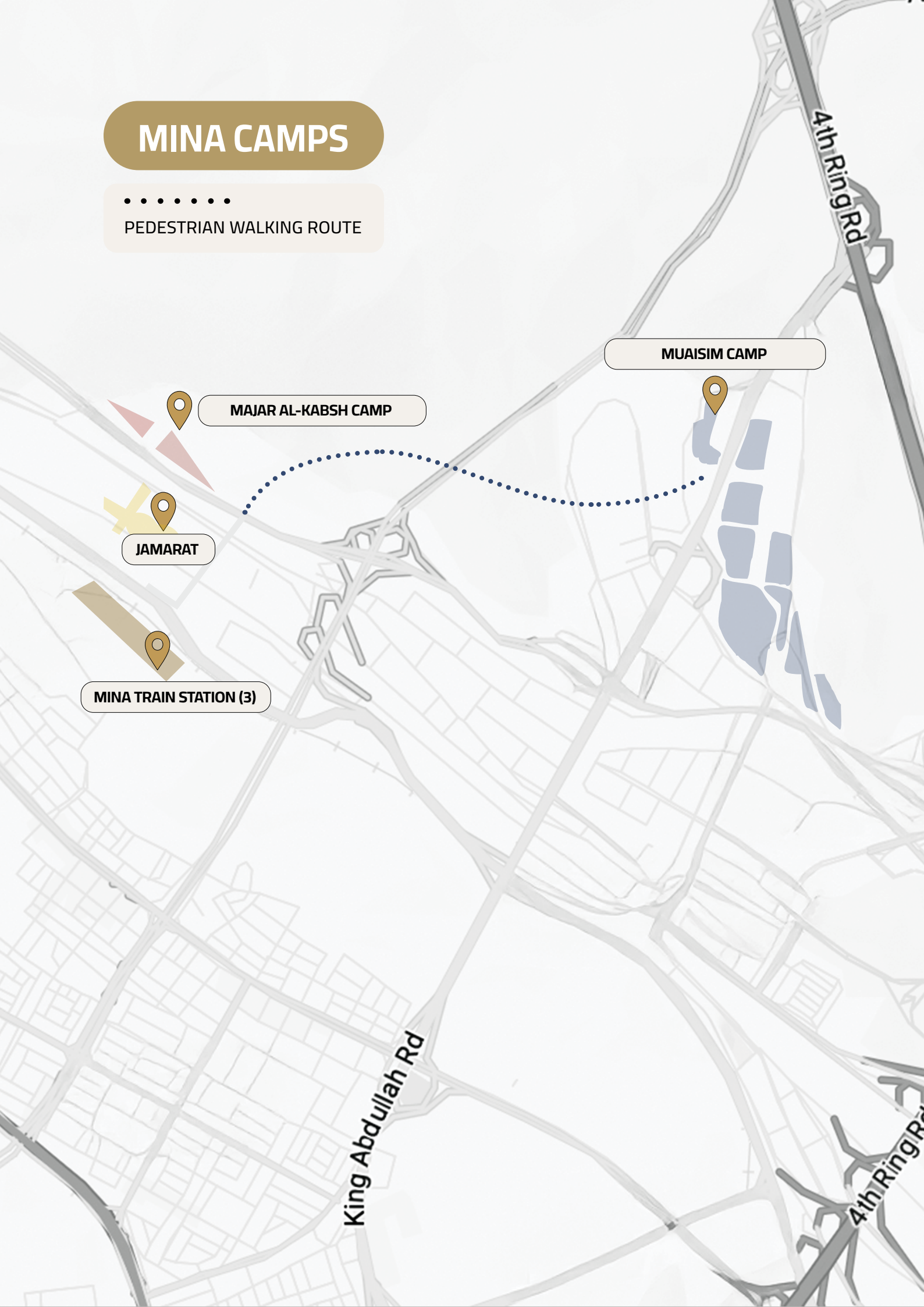
- 45-60 minute walk to Jamarat
- Air-conditioned tents where each pilgrim will be provided with an individual sofa bed, sheets, blanket and pillow.
- Transfers from Makkah to Mina by private air-conditioned coaches
- Private air-conditioned coaches between Mina-Arafat-Muzdalifah
- During days of Hajj, complimentary breakfast, lunch and dinner provided daily
- Tea, coffee, cold drinks, fruit, ice cream available at all times.

Whether you choose Majar Al Kabash or Al Muaisim, rest assured that you'll be surrounded by a supportive community and provided with top notch services to facilitate your Hajj journey.

MINA CAMPS



PEDESTRIAN WALKING ROUTE



MAJAR AL-KABSH CAMP

MUAISIM CAMP

JAMARAT

MINA TRAIN STATION (3)

Exciting News!

We are delighted to announce that Al-Bait Guests has been appointed as the official service provider for the Majar Al-Kabsh Camp in Mina this year! As part of this important role, we will oversee both the preparation and setup of the camp, as well as its operations during Hajj.

This incredible opportunity allows us to continue our legacy of serving pilgrims with excellence. With over 40 years of experience delivering top-tier services in Mina, we are confident in our ability to provide an unforgettable experience for the pilgrims entrusted to our care.



ARAFAT

- Accommodation in Arafah is in air-conditioned tents
- Lunch, fruits and soft drinks will be served
- A roll up mattress will be provided to be used in Arafat and Muzdalifah



MUZDALIFAH

- Please note there are no tents in Muzdalifah, however we will be in the designated area provided by the Hajj Ministry
- Dinner and soft drinks will be served in Muzdalifah
- Roll up mattress will be provided

Choosing Your Hajj Package

TAILORED PACKAGES TO SUIT YOUR UNIQUE NEEDS AND BUDGET

Selecting the right Hajj package is essential to ensuring a memorable and fulfilling pilgrimage experience. At Al Bait Guests, we offer a range of tailored packages designed to suit your unique needs and budget. Whether you're looking for a budget-friendly option or a comprehensive package with all the amenities, we have the perfect solution for you. Explore our comprehensive inclusions and exclusions, including Hady and Zam Zam, to find the package that best meets your requirements.



MADINAH FIRST

Arriving at Madinah Airport after a long international flight can be very convenient, it's less busy than Jeddah Terminal

Madinah Airport is just a short 30 minutes drive from all hotels located in the central zones around the Mosque of the Prophet.

Spending a few days in Madinah will provide an opportunity to run Hajj seminars for pilgrims if guidance is part of your Hajj Package and recover from the travel before performing umrah.

Pilgrims will put on their Ihrams from the comfort of their hotel in Madinah.

Departing via Jeddah after Hajj can be challenging as it will be very busy.

It can take some time to adjust physically and mentally departing immediately for home after Hajj.



MAKKAH FIRST

The new Jeddah Airport provides quick and seamless arrival procedures including immigration and baggage.

You will have to be in ihram before you land in Jeddah, which so many find challenging.

Umrah is completed soon after arrival and then allows you to rest and focus on Hajj.

The talks and lectures for Hajj preparation can be arranged in Makkah and some of the basic hajj training is given in home countries anyway.

Going to Madinah after Hajj will allow rest, reflect and plan for our lives after Hajj.

The easy and convenient departure from Madinah Airport leaves pilgrims with positive memory of their journey.

SHIFTING VS NON-SHIFTING

Non-Shifting Package

means: your hotel in Makkah is booked for the entire duration of your stay including the days of Hajj. You will have access to your room and luggage should you wish to go back to your hotel any time (including whilst you are at Mina).

Shifting Package

means: the duration of stay in Makkah will be split between **2 types of accommodation**:

1. the hotel that is close to the Haram. Your Hotel could be booked before or after Hajj, but not during days of Hajj rites.
2. the accommodation for the remaining period is in another location far from the Haram during the peak season of 4-14 Dhul Hijjah including days of Hajj. The pilgrim will have access to this during the days of Hajj. Pilgrims are accommodated in quad, quint or higher rooms, with males and females segregated into separate rooms (this is even if you book twin, triple or quad sharing- this room type only applies to your main accommodation in Makkah and Madinah under a shifting package).

EXTENDED, CLASSIC AND EXPRESS

Embarking on your sacred journey with Al Bait Guests is made even more tailored with our distinct package classifications: Extended, Classic, Express, and Essential.

Extended packages

cater to those seeking a more immersive experience, spanning beyond 16 days, allowing for a deeper spiritual connection.

Classic packages

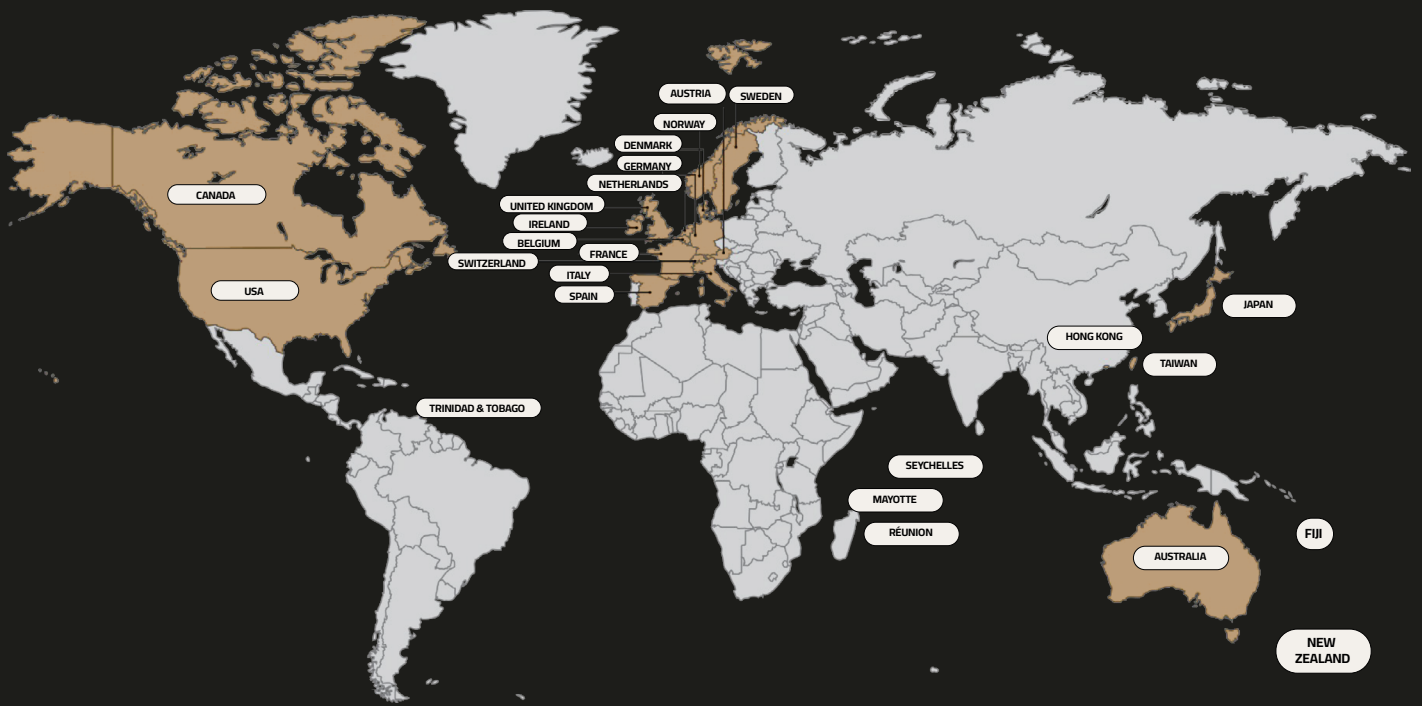
with a duration of 13 to 16 days, provide a concise yet fulfilling journey.

Express packages

with a duration of 10 to 12 days, provide a concise yet fulfilling journey.

Choose the classification that aligns perfectly with your preferences and embark on a transformative pilgrimage with Al Bait Guests.





Partner Network

EXPLORE OUR COLLABORATIONS WITH TRUSTED PARTNERS

Embark on your Hajj journey with confidence, knowing that you are supported by Al Bait Guests' extensive network of trusted partners spanning over 100 organizations across more than 50 countries. Our diverse network brings together a myriad of nationalities, languages, and expertise, all united by a shared commitment to serving you.

LEARN HOW WE ENSURE PILGRIM SATISFACTION EVERY STEP OF THE WAY

From assisting with Nusuk registration and verification to providing face-to-face seminars before departure, our partners are dedicated to ensuring a seamless and stress-free pilgrimage experience. Additionally, our knowledgeable guides accompany you every step of the way, answering questions, ensuring your safety, and nurturing your spiritual fulfillment. With Al Bait Guests and our esteemed partners by your side, rest assured that every detail of your journey is meticulously planned and executed, allowing you to focus on the profound spiritual significance of Hajj.

Your Hajj Journey

PREPARE YOURSELF FOR THE SPIRITUAL JOURNEY AHEAD

Embarking on the Hajj journey is a profound and transformative experience that requires careful preparation and guidance.

Prepare yourself for the spiritual journey ahead with our comprehensive resources and support. From pre-departure guidance to post-Hajj reflections and support, we'll be with you every step of the way, ensuring your journey is spiritually enriching and fulfilling.

● Prepare Yourself for the Spiritual Journey Ahead:

Before embarking on your sacred pilgrimage, Al Bait Guests ensures that you are well-prepared for the spiritual journey that lies ahead. Through comprehensive pre-Hajj support, we offer guidance, counseling, and educational resources to help you understand the rituals and significance of Hajj.

Whether it be virtual webinars preparing you spiritually or practically for the journey ahead, or our face to face orientation seminars designed to get you in that community spirit we are here to support you every step of the way.

Our experienced team is dedicated to addressing any concerns you may have, providing you with peace of mind and confidence as you prepare to embark on this transformative experience.



● We create local walking groups and motivate each other to physically prepare together for Hajj. Also is a great way to meet fellow pilgrims from your communities!

● Navigate the Hajj Experience

1. **On-Ground Assistance:** Our dedicated team will be present on the ground throughout the Hajj pilgrimage to provide immediate assistance and support. Whether it's navigating the logistics of the pilgrimage, accessing essential services, or addressing any unexpected challenges, our team will be there to help.
2. **Guide Accompaniment:** Pilgrims will be accompanied by experienced guides who are well-versed in the rituals and procedures of Hajj. These guides will provide guidance, answer questions, and ensure the safety and spiritual fulfillment of pilgrims throughout the journey.
3. **24/7 Support:** We offer round-the-clock support services to address any emergencies or concerns that may arise during the Hajj pilgrimage. Pilgrims can reach out to our support team at any time for assistance, guidance, or reassurance.



In addition to all the details mentioned throughout with regards to how we will support you whilst at Hajj



NAVIGATE HAJJ SEAMLESSLY WITH RAFIQ APP:

During your Hajj journey, Al Bait Guests provides you with invaluable support through the innovative Rafiq App. This user-friendly mobile application serves as your digital companion, offering real-time guidance, information, and assistance throughout every step of the pilgrimage. From navigating crowded areas to accessing essential resources and staying updated on important announcements, the Rafiq App ensures that you remain informed and connected, allowing for a seamless and hassle-free Hajj experience.

REFLECT AND SEEK SUPPORT POST- HAJJ FOR A FULFILLING EXPERIENCE:

After completing the sacred rituals of Hajj, Al Bait Guests continues to support you on your spiritual journey. Our post-Hajj support services are designed to help you reflect on your experience, integrate the lessons learned, and seek any additional support or guidance you may need.

Whether you require assistance with post-Hajj logistics, spiritual counseling, or simply wish to share your journey with others, our dedicated team is here to provide you with the support and resources necessary for a fulfilling post-Hajj experience.

After the completion of the sacred Hajj pilgrimage, we host Hajj reunion dinners (in select cities) to bring together pilgrims and their families to reflect on their spiritual journey and share their experiences. These gatherings serve as a platform for pilgrims to reconnect with fellow travelers, strengthen bonds forged during Hajj, and recount the profound moments and insights gained throughout the pilgrimage. The reunion dinners provide an opportunity for pilgrims to reminisce about their shared spiritual journey, offer gratitude for the blessings received, and inspire one another to continue their spiritual growth beyond the pilgrimage. By fostering a sense of community and camaraderie, these gatherings reinforce the enduring bonds formed during Hajj and serve as a reminder of the transformative power of faith and unity.

2024 HAJJ REUNION DINNER



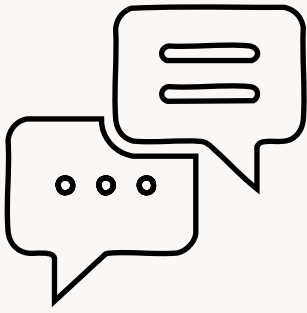
Conclusion

READY TO EMBARK ON YOUR SPIRITUAL JOURNEY?

EXPLORE OUR PACKAGES TODAY!

Are you ready to embark on the journey of a lifetime? Explore our Hajj packages today and take the first step towards fulfilling your spiritual aspirations. With Al Bait Guests as your trusted partner, you'll experience the Hajj journey like never before, with unparalleled service, support, and spiritual guidance. Don't miss out on this opportunity to make your Hajj dreams a reality—explore our packages and start your journey today





Contact us

REACH OUT FOR MORE INFORMATION OR CONNECT WITH OUR TEAM FOR ASSISTANCE

If you haven't joined one of our Telegram channels in your particular country please visit <https://albaitonnusuk.com/join-us-on-telegram> and subscribe to the relevant channel. This is the best way to keep up to date with all the latest information and support references regarding Hajj 2025 in your country.

Should you have any specific questions regarding your Hajj Package please reach out to your local partner. A list of our partners can be found at <https://albaitonnusuk.com/partners> or alternatively you can email **care@albaitonnusuk.com** for further assistance.



Please contact the relevant partner in your country. If you aren't sure who that may be, please email **care@albaitonnusuk.com**



<https://albaitonnusuk.com/>



ضيوف البيت
Al Bait Guests

لخدمات الدجاج Pilgrims Services



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