

ضيوف البيت
Al Bait Guests
الخدمات الحجاج Pilgrims Services

Navigating Nusuk Step 6: Top Up eWallet

Disclaimer:

This presentation is offered solely for informational purposes, aiming to assist and prepare you for Hajj 2024. While Al Bait Guests endeavors to furnish accurate and beneficial information, it does not guarantee the precision, comprehensiveness, or appropriateness of the content presented herein. The details, recommendations, and guidance provided are intended for informative and supportive purposes.

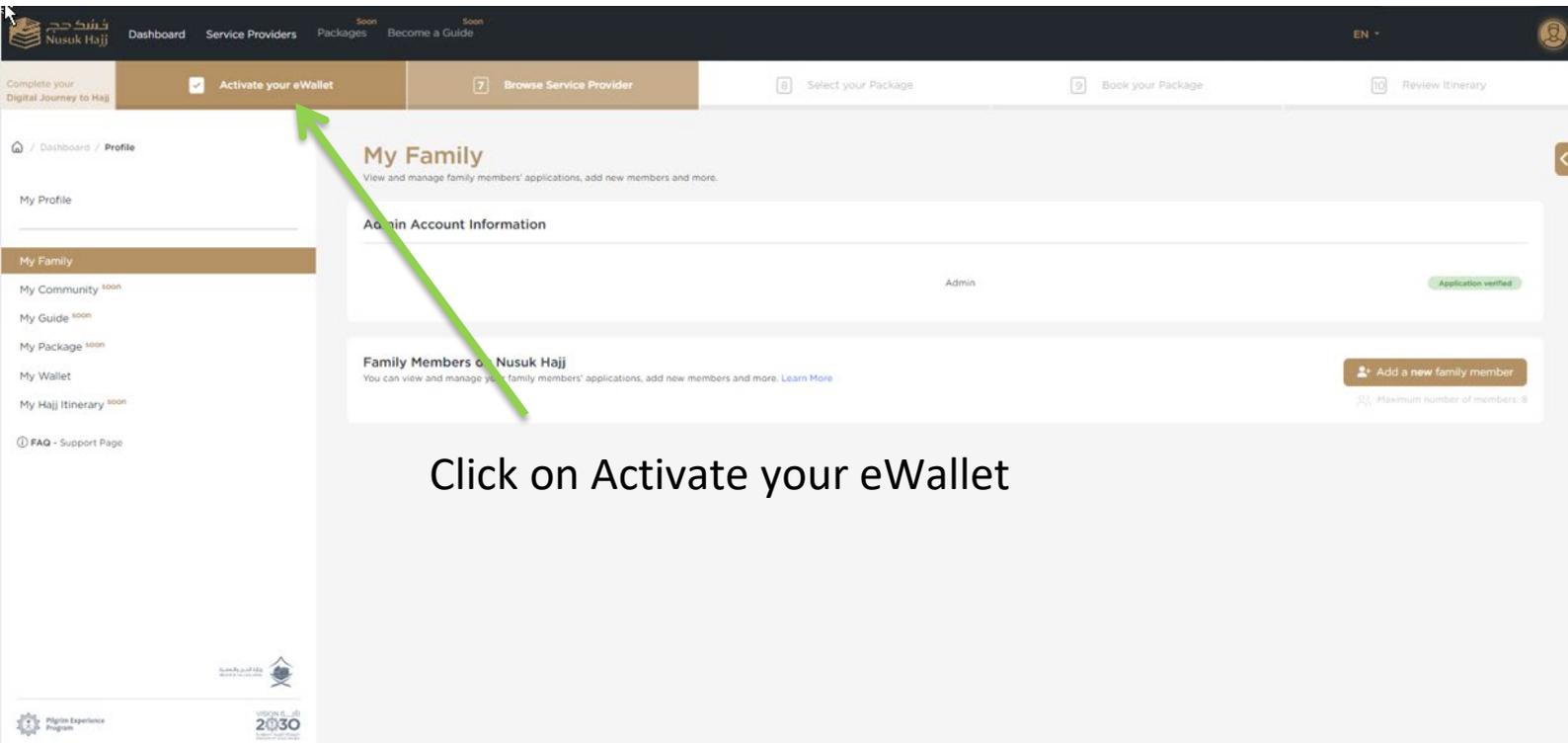
Individuals are strongly advised to independently research and validate the information presented before making any decisions or taking action. Al Bait Guests disclaims any responsibility for the consequences, losses, or damages that may arise from the use of or reliance on the information contained in this presentation.

10 STEPS CLOSER TO 1445 HAJJ



Step 6: Top-up eWallet

6.1- From “Dashboard”

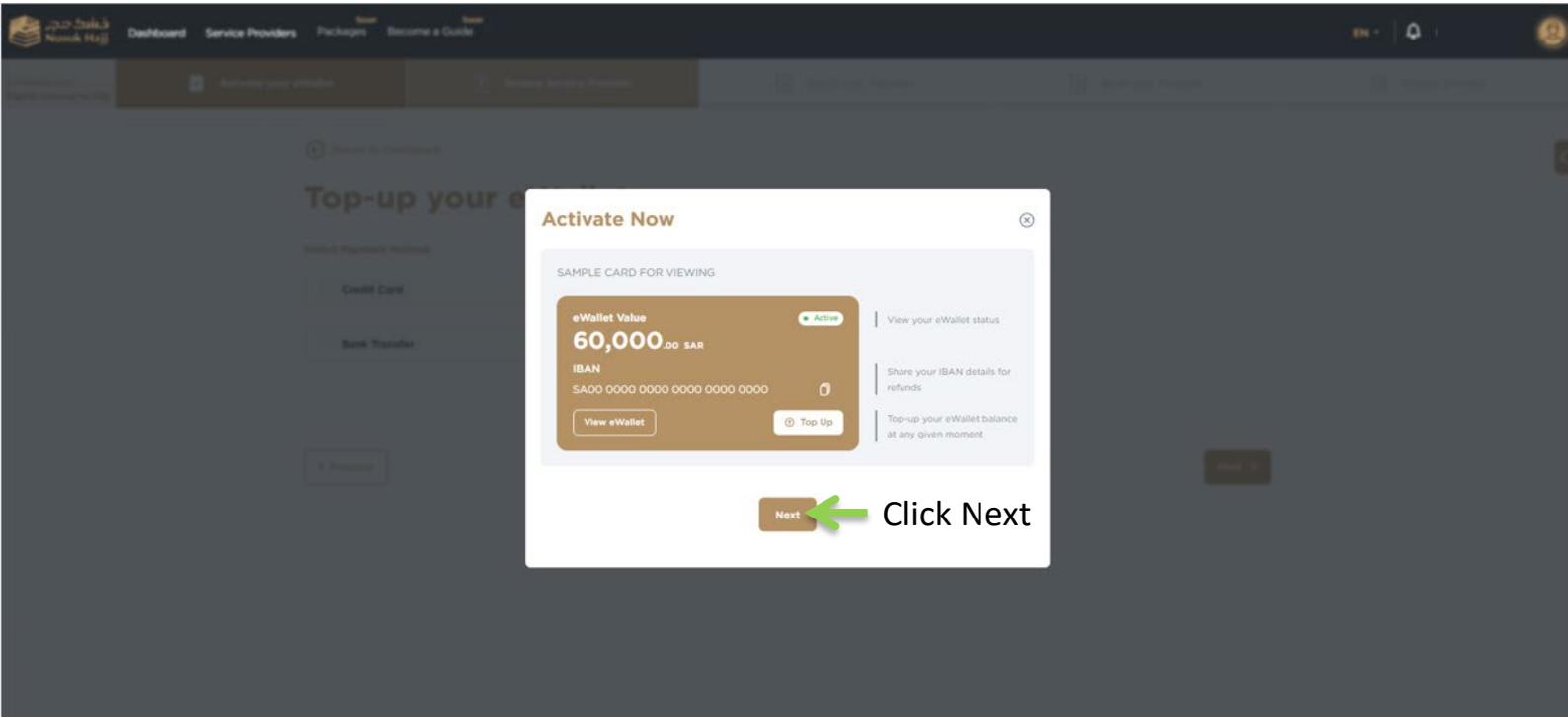


The screenshot displays the Nusuk Hajj dashboard. At the top, there is a navigation bar with the Nusuk Hajj logo and menu items: Dashboard, Service Providers, Packages, and Become a Guide. A progress bar below the navigation bar shows the following steps: 1. Complete your Digital Journey to Hajj, 2. Activate your eWallet (highlighted with a green arrow and a checkmark), 3. Browse Service Provider, 4. Select your Package, 5. Book your Package, and 6. Review Itinerary. The main content area is titled 'My Family' and includes sections for 'Admin Account Information' (with an 'Admin' role and 'Application verified' status) and 'Family Members of Nusuk Hajj' (with an 'Add a new family member' button and a note about a maximum of 9 members). A green arrow points from the text 'Click on Activate your eWallet' to the 'Activate your eWallet' button in the progress bar.

Click on Activate your eWallet

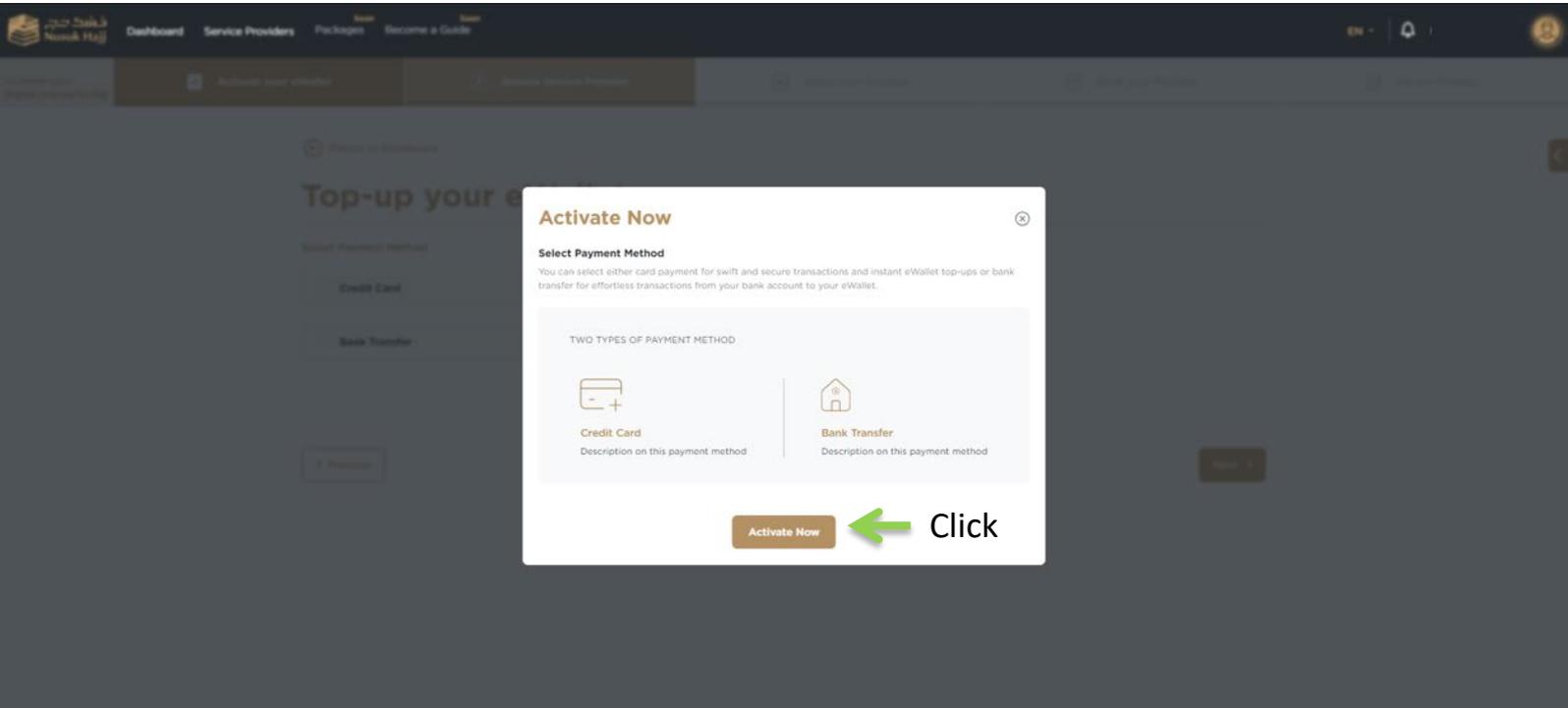
Step 6: Top-up eWallet

6.2- Next Screen



Step 6: Top-up eWallet

6.3- Two types of payment methods



Step 6: Top-up eWallet

6.4- Two types of payment methods

The screenshot displays the user interface of the NUSUK Hajj website. At the top, there is a dark navigation bar with the NUSUK Hajj logo on the left and navigation links for 'Dashboard', 'Service Providers', 'Packages', and 'Become a Guide'. On the right side of the navigation bar, there are links for 'EN', a notification bell, and a user profile icon. Below the navigation bar is a progress indicator with five steps: 'Complete your Digital Journey to Hajj', 'Activate your eWallet' (checked), 'Browse Service Provider' (7), 'Select your Package' (8), 'Book your Package' (9), and 'Review Itinerary' (10). The main content area features a 'Return to Dashboard' link, a heading 'Top-up your eWallet', and a 'Select Payment Method' section. Two payment options are listed: 'Credit Card' with a Visa logo and 'Bank Transfer' with 'International' text. At the bottom of the page, there are 'Previous' and 'Next' navigation buttons.

نُسُوك حَجَّج
NUSUK Hajj

Dashboard Service Providers Packages Become a Guide

EN

Complete your Digital Journey to Hajj

Activate your eWallet

Browse Service Provider

Select your Package

Book your Package

Review Itinerary

Return to Dashboard

Top-up your eWallet

Select Payment Method

Credit Card 

Bank Transfer International

Previous

Next

Step 6: Top-up eWallet

6.5- If selecting Credit Card

The screenshot shows the 'Top-up your eWallet' page on the Nusuk Hajj website. The page includes a navigation bar with 'Dashboard', 'Service Providers', 'Packages', and 'Become a Guide'. A progress bar at the top indicates the current step is '7 Browse Service Provider'. The main content area features a 'Return to Dashboard' link, the title 'Top-up your eWallet', and a 'Select Payment Method' section with two options: 'Credit Card' (selected) and 'Bank Transfer'. Below this, the 'Top-up Amount (SAR)' is set to '5000'. A checkbox is checked, indicating agreement to a 1.5% processing fee. Navigation buttons for 'Previous' and 'Next' are visible at the bottom.

Return to Dashboard

Top-up your eWallet

Select Payment Method

Credit Card 

Bank Transfer International

Top-up your eWallet

Your eWallet activation requires a deposit payment, that will be deducted from the total amount.

Top-Up Amount (SAR)

5000 SAR

I Agree to when withdrawing the necessary amount, that a 1.5% processing fee will be deducted from the amount. (This fee will be refunded to you when you receive the refund amount.)

[< Previous](#) [Next >](#)

When selecting Credit Card only Mastercard or Visa accepted, note 1.5% processing fee for withdrawal (refund). In addition at the time of making payment to or withdrawal from your e-wallet your own credit card foreign exchange fees may be applicable due to payment being in Saudi Riyals (please ensure you do your research) as this could be quite significant when paying for multiple people or large amounts.

Step 6: Top-up eWallet

6.6- Enter in your Billing Address Details

Dashboard Service Providers Soon Packages Soon Become a Guide EN  

Complete your Digital Journey to Hajj **Activate your eWallet** **7 Browse Service Provider** **8 Select your Package** **9 Book your Package** **10 Review Itinerary**

[Return to Dashboard](#)

Top-up your eWallet

Billing Address

Country

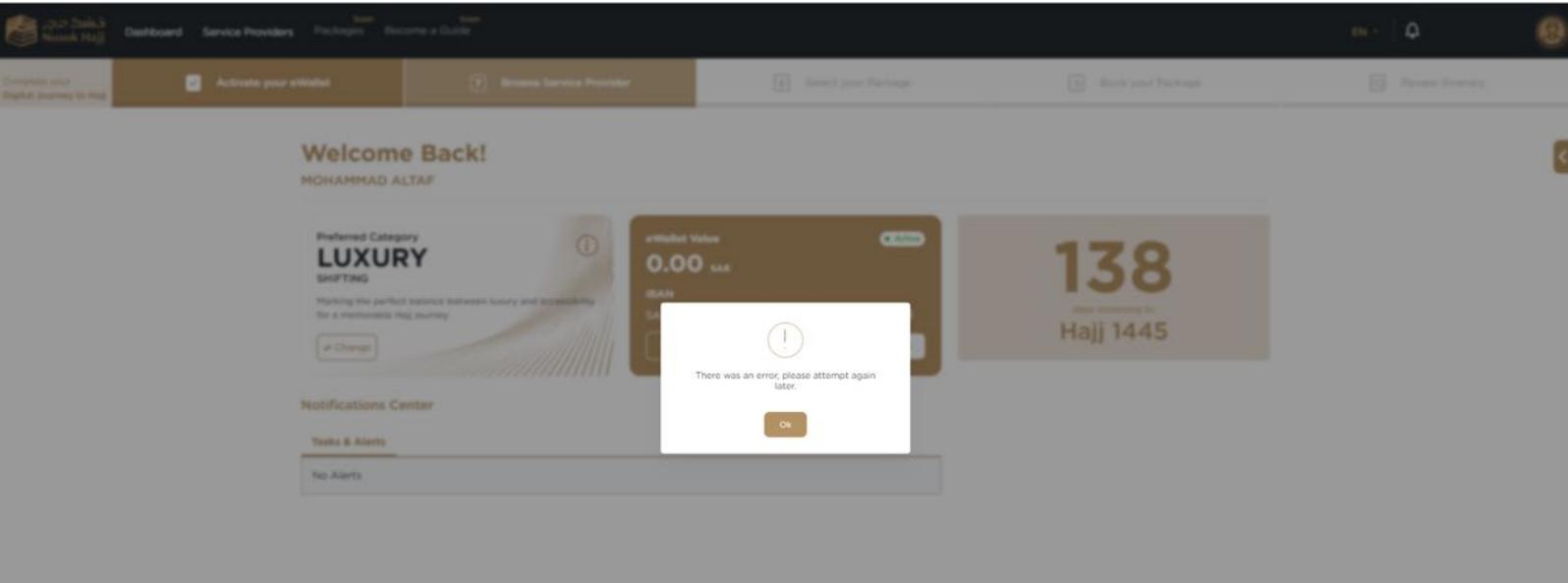
First Name * **Last Name ***

State * **City *** **Postal Code ***

Street Address line 1 * **Street Address line 2** **Street Address line 3**

Step 6: Top-up eWallet (Credit Card)

6.7- Currently not accepting credit card payments- comes up with error-once platform is ready to accept credit card payments this will update accordingly.



Step 6: Top-up eWallet (Bank Transfer)

6.8- Select Bank Transfer- you will be required to enter in your own account details to facilitate refunds being requested if applicable (unsuccessful in booking package or change your mind).

Complete your Digital Journey to Hajj

Dashboard Service Providers Soon Packages Soon Become a Guide

EN

Activate your eWallet Browse Service Provider Select your Package Book your Package Review Itinerary

Top-up your eWallet

Select Payment Method

- Credit Card
- Bank Transfer International

Bank Transfer Method Selected

Your eWallet activation requires a deposit payment, that will be deducted from the total amount.

<input checked="" type="radio"/> Bank Transfer	<input type="radio"/> International
Bank Name AlRajhi Bank	Swift Code RJHISARI
IBAN	Beneficiary Bank Address KSA-Riyadh-King Fahad Road-AIRajhi Tower P.O. Box 8467 Riyadh 12263-2743
Beneficiary Name Saudi Company for Visa and Travel Solutions	Country Kingdom of Saudi Arabia

Disclaimer: When withdrawing the necessary amount, please note that a 1.5% processing fee will be deducted from the total refunded. For more details, visit Refund Policy.

International transfers may require up to 10 business days to appear in your wallet, potentially causing a delay in the activation process.

Your IBAN, exclusive to your profile, should be kept confidential and not shared with anyone.

Step 6: Top-up eWallet (Bank Transfer)

6.9- Complete your own relevant bank details if selecting IBAN

Dashboard Service Providers Soon Packages Soon Become a Guide EN  

Complete your Digital Journey to Hajj ✓ Activate your eWallet 7 Browse Service Provider 8 Select your Package 9 Book your Package 10 Review Itinerary

[Return to Dashboard](#)

Top-up your eWallet

Please enter your bank account information

Account type * IBAN Account Number

Country
United Kingdom

IBAN *

Swift Code *

State *

City *

Postal Code *

Street Address line 1 *

Street Address line 2

Street Address line 3

[Previous](#) [Next](#)

Step 6: Top-up eWallet (Bank Transfer)

6.10- Complete your own relevant bank details if selecting Account number

Numuk Hajj

Dashboard Service Providers Packages Learn Become a Guide Learn

Complete your Digital Journey to Hajj

Activate your eWallet

Browse Service Provider

Select your Package

Book your Package

Review Itinerary

EN

Return to Dashboard

Top-up your eWallet

Please enter your bank account information

Account type * IBAN Account Number

Country

United Kingdom

Beneficiary Account * Clearing Code * Beneficiary Bank Name * Beneficiary Bank Address *

State * City * Postal Code *

Street Address line 1 * Street Address line 2 Street Address line 3

< Previous

Next >

Step 6: Top-up eWallet (Bank Transfer)

6.11- Once Bank Account Details confirmed your bank account details will display on your profile

The screenshot shows the Nusuk Hajj user interface. The top navigation bar includes the Nusuk Hajj logo, a language selector set to 'EN', a notification bell, and a user profile icon. Below the navigation bar is a progress bar with five steps: 'Complete your Digital Journey to Hajj', 'Activate your eWallet' (checked), 'Browse Service Provider' (7), 'Select your Package' (8), and 'Book your Package' (9). A 'Review Itinerary' button is also present.

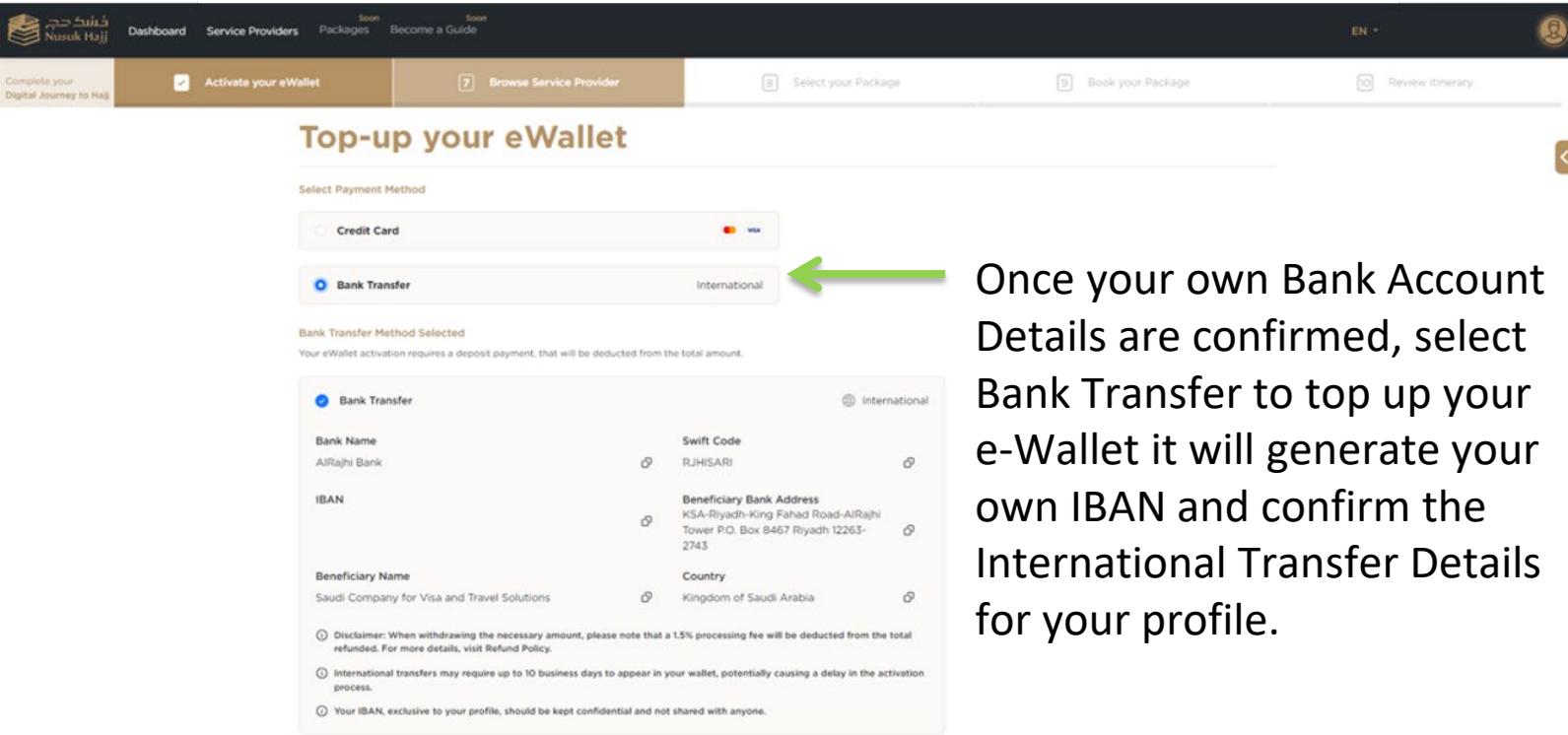
The main content area is titled 'My Wallet' and includes a 'Wallet Active' status indicator. It displays the 'Current Balance' as '0.00 SAR' with a 'Top Up' button. Below this is a 'Transactions History' section with an 'Export' button. The 'Bank Account Details' section is highlighted with a green arrow and contains the following fields:

Transaction Id	Activity	Date	Time	Transaction Type	Payment Methods	Amount
Bank Account Details						
Account Holder Full Name	Beneficiary Account		Bank Name			
Beneficiary Bank Address						

An 'Edit' button is located at the bottom right of the 'Bank Account Details' section. The footer of the page features the 'Pilgrim Experience Program' logo and the 'VISION 2030' logo.

Step 6: Top-up eWallet Top-up (Bank Transfer)

6.12- Bank Transfer Details finalised to top up your eWallet



The screenshot shows the Nusuk Hajj website interface for top-uping an eWallet. The navigation bar includes 'Dashboard', 'Service Providers', 'Packages', and 'Become a Guide'. The main content area is titled 'Top-up your eWallet' and shows the 'Select Payment Method' section. The 'Bank Transfer' option is selected, and the 'International' transfer details are displayed. A green arrow points to the 'International' label.

Top-up your eWallet

Select Payment Method

- Credit Card
- Bank Transfer

Bank Transfer Method Selected

Your eWallet activation requires a deposit payment, that will be deducted from the total amount.

Bank Transfer	International
Bank Name	Swift Code
AiRajhi Bank	RJHISARI
IBAN	Beneficiary Bank Address
	KSA-Riyadh-King Fahad Road-AiRajhi Tower P.O. Box 8467 Riyadh 12263-2743
Beneficiary Name	Country
Saudi Company for Visa and Travel Solutions	Kingdom of Saudi Arabia

Disclaimer: When withdrawing the necessary amount, please note that a 1.5% processing fee will be deducted from the total refunded. For more details, visit Refund Policy.

International transfers may require up to 10 business days to appear in your wallet, potentially causing a delay in the activation process.

Your IBAN, exclusive to your profile, should be kept confidential and not shared with anyone.

Once your own Bank Account Details are confirmed, select Bank Transfer to top up your e-Wallet it will generate your own IBAN and confirm the International Transfer Details for your profile.

Step 6: Top-up eWallet

6.13- View your wallet and status at anytime from your Dashboard

The screenshot displays the Nusuk Hajj dashboard. At the top, there is a navigation bar with the Nusuk Hajj logo and menu items: Dashboard, Service Providers, Packages, and Become a Guide. A secondary navigation bar contains progress steps: 1. Activate your eWallet (checked), 2. Browse Service Provider, 3. Select your Package, 4. Book your Package, and 5. Review Itinerary. The main content area starts with a 'Welcome Back!' message. Below this, there are three primary cards: 1. 'Preferred Category LUXURY' with a 'Change' button. 2. 'eWallet Value' card showing '0.00 SAR' with an 'Active' status, an IBAN number (SA748090000308992540010), and buttons for 'View eWallet' and 'Top Up'. 3. A card showing '138 days remaining to Hajj 1445'. Below these cards is a 'Notifications Center' section with 'Tasks & Alerts' and 'No Alerts'.

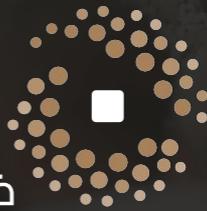
View the amount of your wallet

View your wallet and status at anytime from your Dashboard



Visit:

hajj.nusuk.sa



ضيوف البيت
Al Bait Guests

لخدمات الحجاج Pilgrims Services